



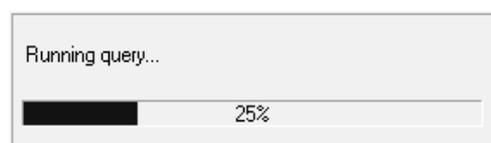
iLabPOS – How To Optimise Your iLabPOS Workstations

Version 1.0

March, 2025

Optimising your networked workstations

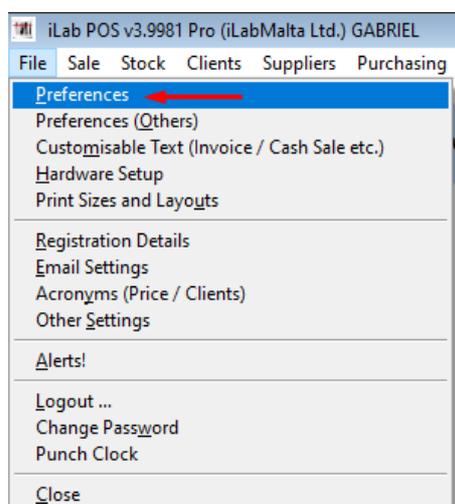
This user manual is intended for workstations connected to the main server (or main POS PC) via network. On slower networks or on very large databases having the correct configuration is essential to optimise operation of your POS system.



If you are experiencing slow performance on your iLabPOS system, there are a few simple checks you can perform to improve its speed and efficiency. Optimising is quick and easy, and by following these steps, you can ensure a smoother experience while using your workstation.

Check Your System Preference Setting

There are some settings in iLabPOS which can make your system process data faster. To check these settings go to **File > Preferences**.



Make sure that the following tickboxes are **ticked**:

Work on Optimised Mode

Will not show Stock Quantity when an item is chosen in the Cash Sale Screen

Cache Article List in Sales

Will pre-load the list of articles when you open iTouch (or invoice/delivery note). You will have to close and re-open iTouch to view new articles and prices.

Also untick **Warning on Stock Zero**.

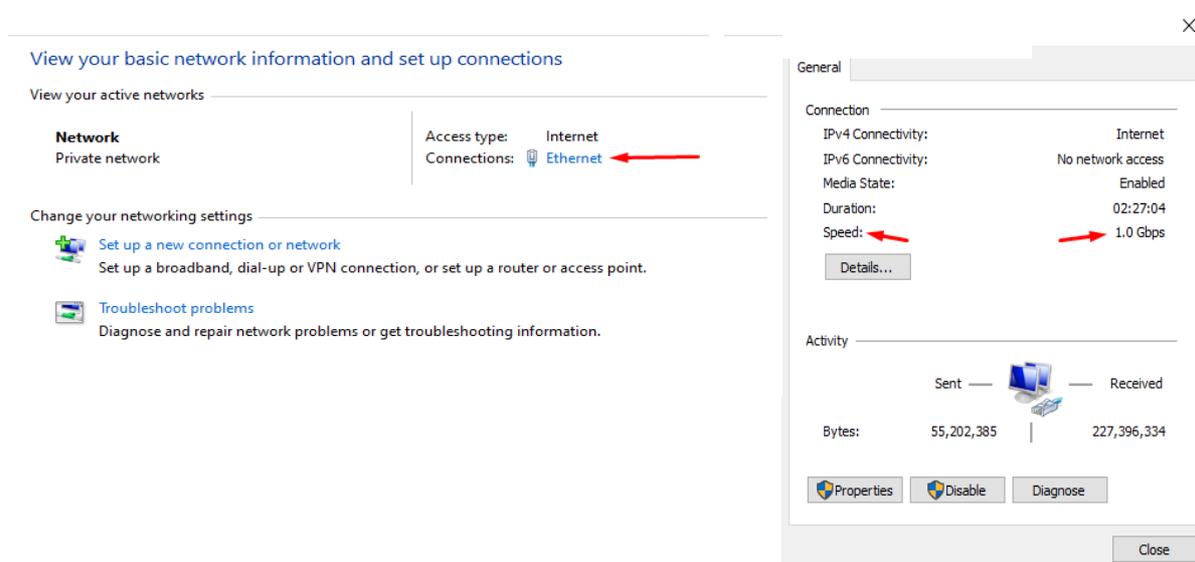
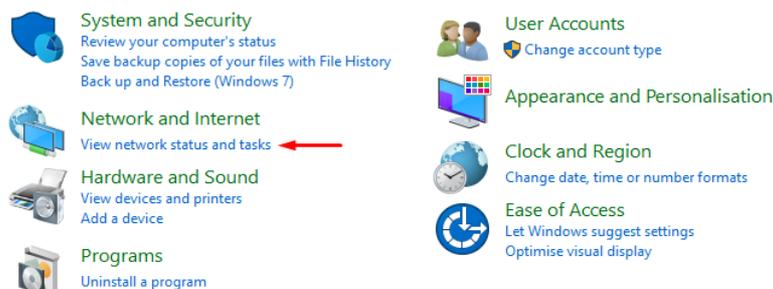
Otherwise with every item scanned the system will stay checking whether you have enough stock or not.

Show Codes in Dropdowns	<input type="checkbox"/>	Credit Note Expiry (Days)	<input type="text" value="365"/>	Show Ad on Invoice / Cash Sale	<input checked="" type="checkbox"/>
Work on Optimised Mode	<input type="checkbox"/>	No. of Invoice Printouts	<input type="text" value="1"/>	Show Discount % on Invoice/Cash Sale	<input type="checkbox"/>
Always Show Consumer Price on Invoice	<input type="checkbox"/>	No. of Cash Sale Printouts	<input type="text" value="1"/>	Show Discount % when 0 Discount	<input checked="" type="checkbox"/>
Add VAT before Multiplying by QTY.	<input checked="" type="checkbox"/>	No. of Delivery Notes Printouts	<input type="text" value="1"/>	Show Balance on Invoice	<input type="checkbox"/>
QuikScan always on	<input checked="" type="checkbox"/>	First Invoice No.	<input type="text" value="1"/>	Different Sales Rep on Invoice / CS	<input type="checkbox"/>
Show Quick Links	<input checked="" type="checkbox"/>	Line Comments in Cash Sale / Invoice	<input checked="" type="checkbox"/>	Show Client Signature on Invoice	<input checked="" type="checkbox"/>
VAT Inc. in Selling Price	<input type="checkbox"/>	Hide Supplier in Article Selection	<input type="checkbox"/>	Automatic Invoice Item Consolidation	<input type="checkbox"/>
Warning when selling at a loss	<input checked="" type="checkbox"/>	Hide Second Tab in Article QuikView	<input type="checkbox"/>	Concatenate short and long article desc.	<input checked="" type="checkbox"/>
Warning on Price Zero	<input checked="" type="checkbox"/>	Textual Article Pick Mode (Invoice / CS)	<input type="checkbox"/>	Alert user of Client Default Discount	<input checked="" type="checkbox"/>
Warning on Stock Zero	<input checked="" type="checkbox"/>	Textual Article Pick Mode (Transfers)	<input type="checkbox"/>	Default on Client after Saving a Cash Sale	<input type="checkbox"/>
Auto Add when Pressing Enter on QTY	<input checked="" type="checkbox"/>	Search Article Ref (Text Pick Mode Only)	<input checked="" type="checkbox"/>	Show "You Saved" on Cash Sales	<input type="checkbox"/>
Auto Add when Pressing Enter on PRICE	<input checked="" type="checkbox"/>	Show Ref. with Article in Invoice / CS	<input type="checkbox"/>	Activate Points System (Loyalty Scheme)	<input type="checkbox"/>
Beep when scanned product not found	<input checked="" type="checkbox"/>	Stop Sale when product not found	<input checked="" type="checkbox"/>	Cache Article List in Sales	<input type="checkbox"/>

Optimise Network Speed for Faster Data Transfer

Ensure all your devices are connected via high-speed gigabit connections. This enables faster data transfer between devices and improves system performance.

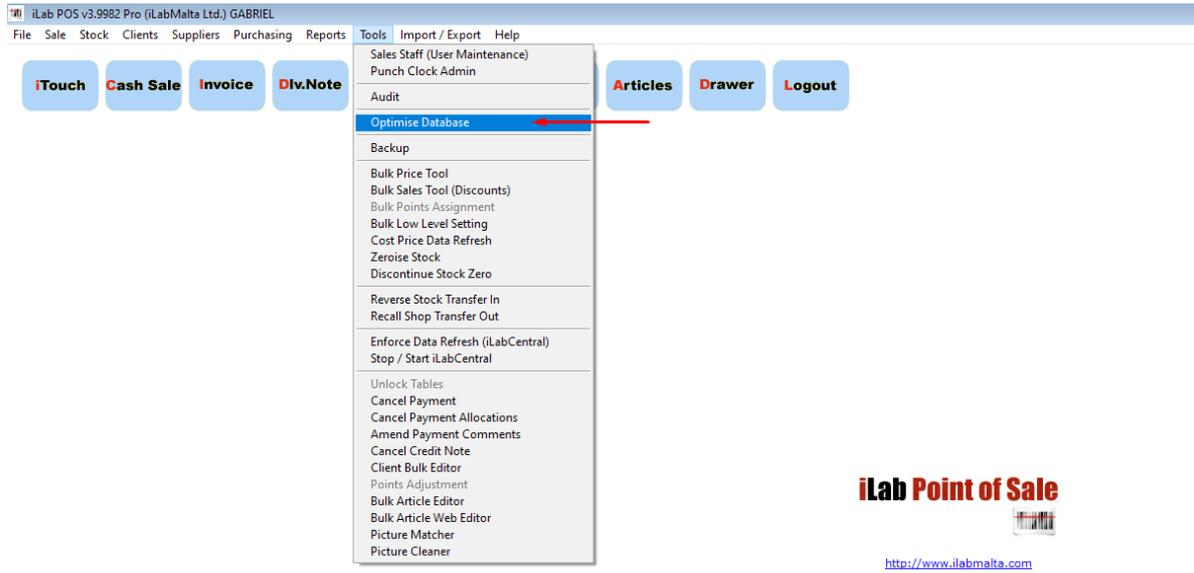
To check your connection speeds, go to **Control Panel>View network status and tasks>Ethernet**



Optimise iLabPOS on Each Workstation

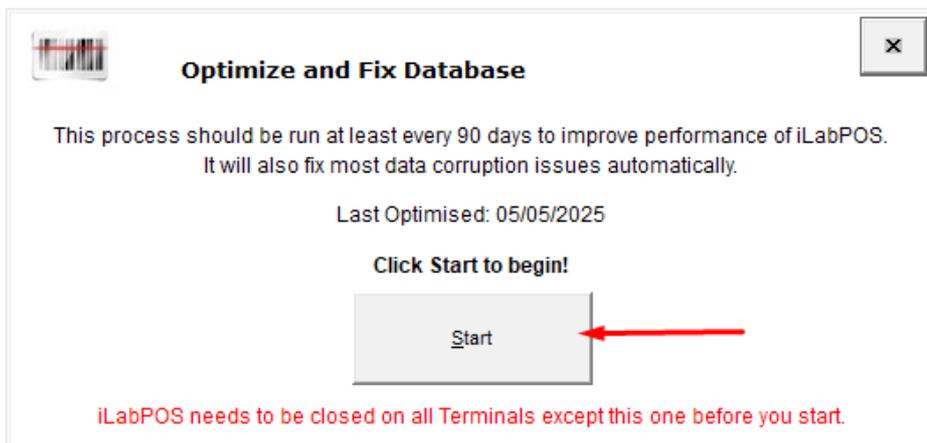
iLabPOS software includes a built-in optimisation feature. Running this regularly can help improve the system's performance.

To do this go to **Tools>Optimise Database**

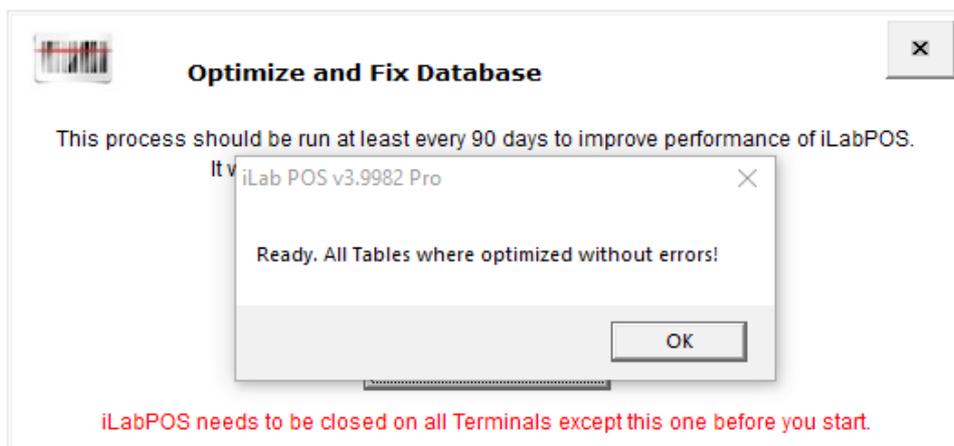


Click on the **START** button to start the optimisation process.

Make sure that all iLabPOS systems are closed on all terminals before starting this process.



Once the process is **complete**, the following message will appear.



IF you encounter the message below, it means that an iLabPOS is open on one of your workstations **OR** the **POSSYNC** is working in the background. Waiting until the **POSSYNC** process is ready and trying again.

